



Changing the Face of Conflict

2009

Training Catalogue



Conflict Mediation Services of Downsview
95 Eddystone Ave 2nd Floor Toronto, Ontario M3N 1H6
Office: 416-740-2522 Ext. 26 Fax: 416-740-6892
Website: www.cmsd.org

Certificate Courses in Mediation

To fill out a registration form or for more information, please e-mail us at: tc@cmsd.org or call 416-740-2522 ext. 26. You can also visit: www.cmsd.org and look under Training and Consulting. Some courses offer an "Early Bird" discount of 15% if you register 6 weeks prior to course start date. The deadline for course registration is 2 weeks prior to course start date. To obtain your certificate you must attend and successfully complete all dates of any given series.

Mediation Skills - Certificate Course Training

This is a 21 hour course introducing participants to the transformative mediation model used by community-based conflict resolution organizations. Some of the topics covered include: an introduction to mediation, the unresolved conflict cycle, the role of the mediator, the co-mediation model, techniques for dealing with individuals in conflict, how to create a safe space, understanding personality styles, interpersonal communication skills and creating a memorandum of understanding.

The course includes: a manual, theory, role plays, exercises and qualified instruction from experienced mediators and coaches.

Cost: \$617.40 (**includes \$29.40 GST**)
Early Bird Cost: \$524.79 (**includes \$24.99 GST**)

Summer Schedule: (Early Bird Registration Deadline is May 12, 2009)

June 23, 25 (6:00pm-9:30pm), June 27, and 28, 2009 (9:00am-5:00pm)

Fall Schedule: (Early Bird Registration Deadline is October 6, 2009)

November 16, 18 (6:00pm-9:30pm), 21 and 22, 2009 (9:00am-5:00pm)

Advanced Mediation Skills - Certificate Course Training

This is a 14 hour course building on the training from the Mediation Skills Training Certificate Course. The focus is on an advanced use of communication and interpersonal skills including reframing, paraphrasing and summarizing with in-depth discussions on power, control and culture in mediation.

Pre-requisite: Mediation Skills Certificate Course Training or Equivalent (Contact office for more information)

Cost: \$411.60 (**includes \$19.60 GST**)
Early Bird Cost: \$349.86 (**includes \$16.66 GST**)

Fall Schedule: (Early Bird Registration Deadline is October 20, 2009)

December 1, 3 (6:00pm-9:30pm) and Dec. 6, 2009 (9:00am-5:00pm)

Intercultural Issues in Mediation

Offered in collaboration with Waterloo University-Conrad Grebel College

Given the reality of an increasingly diverse society it is important to understand and be aware of the intercultural issues that exist in mediation and offer culturally competent mediation practices. This is a 14 hour course focusing on: cultural awareness and sensitivity, mediator impact and other cultural issues and challenges faced by mediators.

Cost: \$472.50 (**includes \$22.50 GST**)
Early Bird Cost: \$401.62 (**includes \$19.12 GST**)

Spring Schedule: (Early Bird Registration Deadline is March 20, 2009)

May 1 and 2, 2009 (9:00am-5:00pm)

Participants will receive a certificate of participation from Conrad Grebel College

Parent-Youth Mediation - Certificate Course Training

There are many challenges involved in the relationship with parents/guardians and youth. This 14 hour course reviews mediation in the context of parent/youth relationships. Participants deal with issues like safety, power, bullying, providing for "voice" and creating a Parent/Youth Plan.

Cost: \$411.60 (**includes \$19.60 GST**)
Early Bird Cost: \$349.86 (**includes \$16.66 GST**)

Fall Schedule: (Early Bird Registration Deadline is September 1, 2009)

October 20, 22 (6:00pm-9:30pm) and 24, 2009 (9:00am-5:00pm)

Restorative Justice Workshops

Why Restorative Justice? Saturday, May 9 (9:00am-5:00pm)

Have you been hearing about Restorative Justice, Community Justice or Victim-Offender dialogue and want to know more? Do you have questions about how it benefits people who have been victimized, as well as offenders and the communities where they live? If so, please join us for this one-day workshop to learn more about the roots of Restorative Justice in Canada, the principles and values that support this work, and how it benefits participants, the Criminal Justice System and you! No previous experience is needed – just come with your questions and an open mind!

Cost: \$210.00 (*includes \$10.00 GST*)
Early Bird Cost: \$178.50 (*includes \$8.50 GST*)

Victim / Offender Dialogue: A Look at a Model, Principles and Practices

Saturday, June 6 (9:00am-5:00pm)

For potential volunteers and interested professionals, this session offers insight into how restorative principles can be put into practice. This one-day workshop will introduce core communication and facilitation skills, giving participants the opportunity to experience a model of dialogue first-hand. If you're curious about how restorative practice looks, feels and sounds, this workshop will provide an overview of how to put values and words into action.

Cost: \$210.00 (*includes \$10.00 GST*)
Early Bird Cost: \$178.50 (*includes \$8.50 GST*)

Working Restoratively with Victims

Saturday, November 28 (9:00am-5:00pm)

People on the receiving end of harm often have a variety of needs that require sensitivity. But are programs and services designed with this in mind? What does it mean to be victim-centred in our work? How can restorative practices reflect this sensitivity? Potential volunteers and interested professionals should plan to participate in this one-day workshop to learn more about the commonly-expressed needs of victims, how to meet these needs and understand the effects of traumatization.

Cost: \$210.00 (*includes \$10.00 GST*)
Early Bird Cost: \$178.50 (*includes \$8.50 GST*)

Contact information: 416-740-2522 Ext. 26 Or E-mail: tc@cmsd.org
If you require financial assistance please contact us or fill out the Financial Assistance Form that is posted on our website at www.cmsd.org.
Once the form is completed, you can, drop it off, mail or fax it along with your registration.



Changing the Face of Conflict

Registration Form

Registrations will be confirmed once full payment is received at least 2 weeks prior to course start date.

Please Print Clearly or Type

<input type="checkbox"/>	Mr.	Last Name	First Name		
<input type="checkbox"/>	Ms.				
<input type="checkbox"/>	Mrs.				
		Address	City	Province/State	Country
<input type="checkbox"/>	Home				Postal/Zip Code
<input type="checkbox"/>	Work				
Home Telephone		Work Telephone		Fax	
() - () - ()		() - () - ()		() - () - ()	
E-mail					
Please list your special needs: (dietary, medical, learning, wheelchair accessibility)					
For statistical purposes, please check one:					
Youth (15-29) _____		Adult (30-64) _____		Senior (65+) _____	
How did you hear about the training?					
Are you interested in being placed on our mailing list?					
Yes _____		No _____			

Course Name	Date	Cost
1.		\$
2.		\$
3.		\$
4.		\$
5.		\$
6.		\$
Total Payment Enclosed		\$
For Visa or MasterCard (please circle one)		Method of Payment
# _____ / _____ Expiry		<input type="checkbox"/> Cash
Signature _____		<input type="checkbox"/> Cheque
		<input type="checkbox"/> Credit Card

Mail or fax to Conflict Mediation Services of Downsview at the address above.

Cancellation Policy:

- All cancellations must be submitted in writing and e-mailed to cmsd@cmsd.org or faxed to the above number. It is the responsibility of the applicant to confirm receipt of the cancellation notice. CMS-D is not responsible for any technical malfunctions.
- If you are unable to attend the course, applicants have the option to send a substitute as long as CMS-D is advised in writing.
- Applicant cancellation deadline is 2 weeks prior to course start date with a 10% course administrative fee charge.
- As an option to cancellation, applicants may re-register for future courses within a year without penalty. We can not guarantee that the same course will be available in the future. If you choose to select another course the applicant is responsible for any financial differences.

Inter Office Use:

FA___ RJ___ CTP___ TC___